



LineVision Inc.  
444 Somerville Ave  
Somerville, MA 02143 USA

## Position: Installations and Maintenance Supervisor

At LineVision, we use advanced sensors and analytics to monitor, optimize, and protect the world's critical energy delivery infrastructure. We are a rapidly growing technology company, helping utilities around the world to increase the flexibility, efficiency, and safety of their grids for a cleaner and electrified future.

We are seeking an Installation and Maintenance Supervisor to join our growing team. You will be an integral member of LineVision's operations team, working closely with our client's field crews to supervise and execute the installation and maintenance of our sensor devices. In this role, you will be our ambassador, responsible for client satisfaction, quality of installation, and efficiency. In addition, you will develop the processes and deliver training to our customers and field services contractors.

This is your opportunity to play an important role in helping build operational excellence into a company that is changing how utilities around the world expand and operate their grid and pipeline assets.

At LineVision, we value and benefit from the wide-ranging perspectives that come from a diverse and inclusive work environment. We encourage all qualified candidates to apply, particularly those from groups that are under-represented in the energy sector.

## Overview

Reports to: Director of Operations

Location: Somerville, MA, with flexibility for remote working and up to 50% travel

Employment Type: Full Time

### Core Responsibilities

- Supervise or execute on-site device installation and maintenance and ensure client satisfaction
- Collaborate with internal teams including sales, data operations, and engineering to ensure efficient execution of installation and maintenance plans
- Develop and maintain documentation on installation, and maintenance of LineVision systems for use by internal team members, partners, and customers



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- Provide training to clients and field services contractors on installation and maintenance procedures
- Ensure adequate mounting hardware is in stock and available for use
- Additional responsibilities pertinent to Operations

### **Required Skills**

- Customer Focused – Driven to meet or exceed customer's high standards for quality, reliability, and engagement experience
- Tech-Savvy – able to use a variety of mobile and cloud tools for device troubleshooting and collaboration
- Skilled in electronics handling and repairs
- Excellent communication skills in English. Knowledge of other languages is favorable.
- Comfortable working in outdoor environments and lifting up to 50 lbs

### **Qualifications**

- 3 + years of experience in on-site installation for a technology company
- 4 years of education in a technical field or equivalent relevant experience
- Comfortable with utilizing cloud-based collaboration tools
- Valid Driver's license

LineVision offers all team members equity through our Employee Stock Option plan. We also offer health insurance benefits, a 401k plan, a trust-based vacation policy, and a highly collaborative team environment.

LineVision Inc is an EEO/Affirmative Action Employer and does not discriminate on the basis of race, color, religion, sex, sexual orientation, gender identity, national origin, protected veteran status, disability, or any other legally protected status. For more information, visit <http://www.linevisioninc.com>

To apply send a resume and cover letter to [apply@linevisioninc.com](mailto:apply@linevisioninc.com).